

# SBC Yahoo! DSL On-Line Ordering Instructions

Including **AM1612 Promo Code**

(\$50 Visa gift Card at \$14.99mo can be found [Here](#))

Customer browses <http://www.TheNewATT.com> catalog to access DSL Center. User selects "Order Now" or the appropriate Resident or Business hotlink from the Ordering menu.

SBC Yahoo! DSL Special Offers

View SBC Yahoo! DSL Standard Features.

**SBC Yahoo! DSL Pro:** Xbox Live™ is the Ultimate Gaming Arena where you can find people online to play with and talk to 24 hours a day, 365 days a year. Meet new friends, exchange game hints, or match wits with top players, it's all possible with Xbox Live. Order SBC Yahoo! DSL Pro for a one-year term for \$36.99 per month and receive a **FREE Xbox Live Starter Kit**. The Xbox Live Starter Kit includes a one year subscription to Xbox Live, Communicator Headset, and a full version of *Crimson Skies®: High Road to Revenge™*.

Gamers must have the following to enjoy Xbox Live:

- Xbox video game system
- High-speed internet service (e.g. SBC Yahoo! DSL Pro)
- Connection to Xbox console via Ethernet cable
- Xbox Live online enabled game

Call this offer

OR

**SBC Yahoo! DSL Express:** Get SBC Yahoo! DSL for \$26.95 per month when you order online.

SBC Yahoo! DSL Package	Downstream Speed	Upstream Speed	Address	Monthly Price	Order Now
<b>Express Package</b>	394Kbps*	128Kbps	1 Dynamic	\$26.95	<a href="#">Order Now</a>
<b>Starter-S Package</b>	Up to 394Kbps	128Kbps	5 Static	\$54.95	<a href="#">Order Now</a>
<b>Express-S Package</b>	394Kbps*	128Kbps	5 Static	\$64.95	<a href="#">Order Now</a>
<b>Symmetric-S Package</b>	394-416Kbps	394-416Kbps	5 Static	\$89.99	<a href="#">Order Now</a>

Order SBC Yahoo! DSL for a one-year term for \$36.95 per month. Other monthly charges apply. See below. Also receive a \$149 SBC Yahoo! DSL Wireless Home Networking Kit, \$179 laptop Home Networking bundle or a \$99 DSL modem, and receive a \$99 Instant Credit (taxes and a \$12.95 shipping and handling fee apply). Plus, get free activation and a free self-installation kit.

Order a one-year term and get a \$199 Instant Credit towards a \$199 DSL Router and free activation.

Order a one-year term and get a \$199 Instant Credit towards a \$199 DSL Router and free activation.

Order a one-year term and pay only \$89.99 per month for your first twelve months, plus get a \$199 Instant Credit towards a \$199 DSL Router and free activation.

Phone number is pre-populated in the form so the customer can check availability.

**SBC shopping cart**

SBC Yahoo! DSL — Check Availability

Please enter the area code and phone number to learn about SBC Yahoo! DSL products available to you.

(xxx-xxx-xxxx)

If you have two telephone lines in your home, we recommend that SBC Yahoo! DSL be installed on your primary telephone line. However, if you are using either a constantly monitoring medical alert system or burglar alarm that uses this line, you may want to have SBC Yahoo! DSL installed on your secondary line.

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Customer selects a SBC Yahoo! DSL package to order.

The screenshot shows the 'shopping cart' page for SBC Yahoo! DSL Residential Packages. It features two tables: 'Dynamic IP Address Packages' and 'Static IP Address Packages'. Each table lists package names, downstream/upstream speeds, IP address types, monthly prices, and 'Add to Order' buttons. Below the tables are 'Cancel' and 'Next' buttons. A disclaimer at the bottom states: '\*Additional requirements, restrictions, and charges apply, including monthly Federal Universal Service Fund (FUSF) cost recovery fee. [SNET Version]'. Copyright information for 2004 SBC Knowledge Ventures, L.P. and a Privacy Policy link are also present.

Dynamic IP Address Packages <a href="#">What is this?</a>					
SBC Yahoo! DSL Package	Downstream	Upstream	IP Address	Monthly Price*	Add to Order
<a href="#">Standard Plus Special Offer</a>	Up to 384 Kbps	128 Kbps	1 dynamic	\$26.95	<input type="radio"/>
<a href="#">Basic Special Offer</a>	Up to 384 Kbps	128 Kbps	1 dynamic	\$26.95	<input type="radio"/>
<a href="#">Expert Package</a>	1.5 Mbps to 3.0 Mbps	384 Kbps	1 dynamic	\$44.99	<input type="radio"/>

  

Static IP Address Packages <a href="#">What is this?</a>					
SBC Yahoo! DSL Package	Downstream	Upstream	IP Address	Monthly Price*	Add to Order
<a href="#">Basic-S Package</a>	Up to 384 Kbps	128 Kbps	5 static	\$49.95	<input type="radio"/>
<a href="#">Standard Plus-S Package</a>	Up to 384 Kbps	128 Kbps	5 static	\$54.95	<input type="radio"/>
<a href="#">Symmetric 384</a>	384 Kbps	384 Kbps	5 static	\$89.99	<input type="radio"/>
<a href="#">Expert-S Plus Package</a>	1.5 Mbps to 3.0 Mbps	384 Kbps	5 static	\$99.95	<input type="radio"/>

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Customer continues with the DSL order flow including Computer Compatibility, Equipment Selection and Installation Method.

The image shows a sequence of four overlapping screenshots from the SBC shopping cart, illustrating the order flow. The top-most screenshot shows the 'Installation Method' step with 'SBC Yahoo! DSL Basic Package' selected. The second screenshot shows the 'Equipment' step, also with 'SBC Yahoo! DSL Basic Package' selected. The third screenshot shows the 'Computer Compatibility' step, displaying a table of 'SBC Yahoo! DSL Minimum System Requirements\*'. The bottom-most screenshot shows the 'Progress' sidebar with steps 1 (Local), 2 (Long Distance), 3 (Internet), and 4 (Wireless). Step 3 is expanded to show sub-steps: Plan Selection, System Requirements, Equipment, and Installation. The 'Computer Compatibility' table includes requirements for Processor, CD-ROM Media, Disk Space, and Memory, with radio buttons for 'Yes' and 'No' and a 'How can I tell?' link for each.

SBC Yahoo! DSL Minimum System Requirements*				
Requirement	Windows	Macintosh	Requirement Met?	
Processor	Pentium® class processor, 266 MHz or faster	PowerPC (G3, G4, iMac)	<input type="radio"/> Yes	<input type="radio"/> No
CD-ROM Media	CD-ROM or DVD drive	CD-ROM or DVD drive	<input type="radio"/> Yes	<input type="radio"/> No
Disk Space	125 MB of free disk space	100 MB of free disk space	<input type="radio"/> Yes	<input type="radio"/> No
Memory	64MB of RAM	64MB of RAM	<input type="radio"/> Yes	<input type="radio"/> No

Computer Type  
The computer on which you'll use your SBC Yahoo! DSL is a:

Customer reviews the order selection specified for the SBC Yahoo! DSL product order and enters **AM1612** in the "Referral Code" field. Hit 'Apply Code'

The screenshot shows the SBC shopping cart interface. At the top, the SBC logo and "shopping cart" are visible. Below the header, there is a section titled "View Your SBC Yahoo! DSL Cart". A message states: "This is only the summary of the Local Package, Bundle or DSL items that you just selected. Select Change Options to change or correct any product choices you have made. When you are ready, you can check out these items that you just selected." Below this is a "Summary of Costs for: 512-555-3639" with a "Remove All" link. A table lists items with columns for "Items", "Quantity", "Monthly Price", "One Time Charge", and "Payment Method". The items listed are "SBC Yahoo! DSL - Standard Package", "Shipping and Handling Fee", "Self-Install Kit", "DSL Modem", and "Activation Fee". Below the table is an "Order Total:" field. At the bottom, there is a "Referral Code:" field containing "AM1612" and an "Apply Code" button. A red arrow points from the text on the left to the "Apply Code" button. There are also "Remove All Items" and "Checkout Now" buttons at the bottom.

Customer confirms their DSL order and is reminded to continue shopping for the other products in their cart

The screenshot shows the SBC shopping cart interface during the checkout confirmation stage. At the top, the SBC logo and "shopping cart" are visible. Below the header, there is a section titled "Checkout - Order Confirmation" with a "Print a Copy" button. A message states: "Your order for SBC Yahoo! DSL is complete. Select Continue Shopping to resume the shopping and the purchase of the other items in your shopping cart." Below this is a "Continue Shopping" button circled in red. A message below states: "A copy of your order will be emailed to gtonker@sbc.com. If you have any questions about this order, please contact us at 1-866-999-6181." Below this is the "Time of Order: 03/09/2004 14:17:35" and "Order Number:". Below this is a "Summary of Costs for: !" section with a table listing items with columns for "Items", "Quantity", "Monthly Price", "One Time Charge", "Payment Method", and "Installation Date". The items listed are "SBC Yahoo! DSL Express Package", "Shipping and Handling Fee", "Self Install Kit", "DSL Modem", and "Activation Fee". Below the table is a "Total for:" field and an "Order Total:" field. At the bottom, there is a "Continue Shopping" button circled in red. A message below states: "Select Continue to resume shopping and the purchase of the other items in your shopping cart." Two arrows point from the text on the left to the "Continue Shopping" buttons.